

## Options to Verify Member Health Plan Enrollment

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### Well Sense

Providers have the following options available to verify member eligibility:

- Log-on to the Well Sense provider portal at <http://www.wellsense.org/providers/eligibility>  
**NOTE: If you have not registered for a secure log in, please visit [wellsense.org](http://wellsense.org) and click on the Provider login link in the top right corner and register for a secure login directly.**
- Contact Well Sense Provider Services at 877-957-1300, select option 3. Please note that due to high call volume, wait times may be longer than average.
- Request member ID numbers for any number of members via fax: **617-897-0814**. Providers will receive a faxed response from Well Sense within 24 hours. Providers should provide a secure fax number with their submission.

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### New Hampshire Healthy Families

Providers can validate member enrollment in New Hampshire Healthy Families via our secure online provider portal at <http://www.nhhealthyfamilies.com/for-providers/secure-web-portal/>.

**NOTE: You must request access to our secure online provider portal to be able to validate eligibility. Information on registering for access to the secure provider portal can be found at <http://www.nhhealthyfamilies.com/files/2013/10/Web-Registration-NH1.pdf?a95182>.**

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